

**SUMMARY OF CONTRACT REQUEST TO THE HEALTH COMMISSION**

Contractor	<u>HealthRIGHT 360</u>	Division/Section	<u>Population Health Division/CHEP</u>	
		Dir., Pop. Health Div.	<u>Tomas Aragon, MD, DrPH</u>	
Address	<u>1735 Mission Street</u>	DPH Administrator	<u>Tracey Packer, Director, CHEP</u>	
	<u>San Francisco, CA 94103</u>	Program Administrator	<u>Katie Burk</u>	Phone <u>437-6212</u>
Contact	<u>Vitka Eisen, Chief Executive Officer</u>	Contract Analyst	<u>Irene Carmona</u>	Phone <u>554-2652</u>

**Request for approval of a new contract with the HealthRIGHT 360, in the amount of \$779,941 which includes a 12% contingency, to provide HIV Informed Hepatitis C Linkage to Care services, for the period February 1, 2016 through June 30 2020 (4.5 years).**

Sole Owner   
  Non-Profit   
  DBE   
  RFP- Number: 30-2015   
 Date: 11/10/15  
 New   
  Renewal   
  Mod   
  Sole Source - Approval Date: \_\_\_\_\_

Number of years DPH has been doing business with this organization: 20+

<u>CONTRACT INFORMATION:</u>	<u>Prior Transaction</u>	<u>Proposed Transaction</u>	<u>Annualized Difference*</u>
	(new)	02/01/16-06/30/20	
<b>Funding Sources:</b>			
General Fund FY 15-16		\$96,376	\$96,376
General Fund FY 16-17		\$150,000	\$150,000
General Fund FY 17-18		\$150,000	\$150,000
General Fund FY 18-19		\$150,000	\$150,000
General Fund FY 19-20		\$150,000	\$150,000
12% Contingency		\$83,565	\$83,565
<b>TOTAL PROGRAM</b>		\$779,941	\$779,941
Contract FTE		2.0	2.0
<i>Annual Amount</i>		\$150,000	\$150,000

**PROPOSED:**

<u>Mode(s) of Service &amp; Unit of Service Definition</u>	<u>No. Of Clients</u>		<u>Number Of Units</u>	<u>Unit Cost</u>
	<u>Duplicated</u>	<u>X Unduplicated</u>		
Hepatitis C Linkage to Care Navigation (1 UOS = 1 hour of linkage services)	75		900	\$150
Support Groups (1 UOS = 1 hour of groups)		75	48	\$313

**Explanation of Service:** This HealthRIGHT 360 (HR360) contract funds the Helping Optimize Treatment and Support for Hepatitis C On Time (HOTSHOT) program which provides support services to approximately 75 clients receiving hepatitis C virus (HCV) treatment in a clinical setting for 12 weeks annually. Clients receiving treatment are usually in one of five cohorts of 15 clients. Services are provided at HR360's Tenderloin Health Services (THS) at 330 Ellis Street. The target population is medically underserved adult residents of San Francisco who have histories of homelessness, incarceration, and/or injection drug use (IDU) and who are HCV-infected.

This contract does not fund medications. The primary goal of this program is to improve patient access, treatment adherence, and retention in HCV treatment by providing enhanced support and linkage-to-care services through collaborative care, patient-centered, and harm reduction approaches. The two services supported by this contract are patient navigation and support groups. Patient navigation includes case management addressing individual barriers to adherence, appointment reminders, accompaniment to appointments and transportation assistance. HOTSHOT clients will also have access to integrated behavioral health services at THS, including group and individual therapy for mental health, medication management, medication assisted treatment (MAT) for opioid dependence, and linkages to HR360's residential substance abuse treatment and treatment for serious and persistent mental illness. All appointments are tracked through E Clinical Works.

Support groups occur twice monthly and are facilitated by at least two staff members, the Infectious Disease Patient Navigator and the Medical Case Manager, as well as a Peer Leader. Clinicians (who are not funded by this contract) often attend. Topics for HCV-groups are selected and tailored according to participant preferences, which will be determined by written and verbal feedback and by Peer Leader input. Staff will adapt, as needed, HR360's Peer Mentorship Manual for peer services. Clients usually attend groups with their cohort, however other HCV positive clients not receiving treatment or considering treatment are welcome.

Since the Commission's previous consideration of this request at the Finance Committee meeting of March 1, 2016, the Department has re-visited negotiations with HR360. The unit costs for Linkage To Care units has been changed from \$200 to \$150 per unit, and education and support groups have been added at a unit cost of \$313. The unit cost for groups is higher than that of Linkage units, since these groups reach multiple clients at a time, because each hour of running the group involves significant planning and curriculum development work, and because they are often led by nurses or case managers.

Changes to the unit cost for Linkage to Care results in a unit cost that is \$5.00 more than SFAF's and \$25.00 more than Glide's. This is because the HR360 Linkage program offers a more intensive and medically-based model of case management and sees clients through the entire treatment process at HR360, while SFAF and Glide work to get clients into primary for assessment and treatment. HR360 is not offering HCV screening as part of their Linkage program because their program is clinic-based and HCV testing is therefore billable to their patients' insurance. DPH does not utilize grant funds to pay for services that are billable.

**Monitoring Report/Program Review & Follow-Up:** The contract services will be monitored by the Department as required. The Program Administrator will be responsible for assessing and tracking all information related to the accomplishment of the project.

**Nondiscrimination and Cultural Competency:** The Department will work with the contractor to ensure that their cultural competency plan is current and in compliance with Departmental procedures.

**Listing of Board of Directors and Executive Director:**

Trisha Walsh, Board Chair	Dr. Tom R. Hofstedt
Victor R. Ortiz, Board Vice Chair	Kathryn Holmes
Emalyn Lopus, Board Secretary	Deborah Koski
John Baer	Jemma Lavarias
The Hon. Ellen Chaitin	Ann Ma
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**Recommendations:** The Department recommends approval of this contract.